

# DORD ANNUAL REPORT 2017-18





Dear Friends,

After a thorough discussions with different stakeholders about ongoing activities of the organisation, we reached on common consensus that we are working with different stakeholders and running various welfare oriented projects particularly Child Centric Project.

We decided to roll out our strategic planning again after 25 years, and decided to focus only on sustainable programme including DORD Hospital and DORD Hospital. Even we shall explore other social venture business model programme in coming days.



We worked with needy children with achieved milestone achievements in FY 2017-18—

## PROGRESS AND OUR RESULTS

### Expanding Access to Eye Health in DORD Hospital:



DORD Hospital specializing as efforts for eye that is Visual impairment, refractive error & glaucoma with a view to controlling blindness control. National Rural Eye Health (NREH) Programme with support from Sightsavers. Aurangabad was our focus district, whereas Bhojpur, Rohtas & Arwal were our follow-up/scale-up districts

for this purpose. DORD Hospital is a leading and affordable Eye hospital with modern facilities covering all blocks of Aurangabad and Rohtas districts. Vision Centers for primary Eye checkup,



follow up and referral points at Goh, Nabinagar blocks in Aurangabad district and Nasriganj in Rohtas district are running as well. In this FY 2017-18, we performed undermentioned services:

Still, we are working with Sightsavers, HelpAge India, DBCS and Give India. Primary they are supporting financially. We performed 20,209 was OPD and 5,486 IPD cataract surgeries performed.

Additionally, performed 47 cataract



surgeries and 309 spectacles distributed among poor patient free of cost with help of Give India's Online Donation Option. DORD is registered with Give India, Mumbai.

Sightsavers supporting DORD Hospital for strengthening its system and to improve quality and maintain all protocol in eye care services. Sightsavers also support in make strong coordination with different stakeholders including Govt. Eye department of District Hospitals, Aurangabad.



**Venue: Conference Hall, Hotel Amit, Aurangabad (12 October 2017)**

DORD organized world sight day with focus on blindness and vision impairment at Conference Hall in Hotel Amit, Aurangabad

Mrs. Nitu Singh, Chairperson, Zila Parishad, Aurangabad inaugurated the Advocacy Campaign by lighting lamp . 265 persons participated in this advocacy campaign on Blindness and vision Impairment. Dr. Santosh, Eye Surgeon, Sadar Hospital, Aurangabad, Dr. Mithilesh Singh, Immunization Officer, Sadar Hospital and other Medical Doctors from Sadar hospital participated in this orientation-cum-advocacy campaign on eye care blindness

## Report on World Sight Day focus on Blindness and Vision Impairment



diseases and available services

The medical doctors and professional in health sector like – pharmacy shops owners, running hospitals and serving to poor patients participated in the advocacy campaign.



### Eye Examinations:

Side by side we organized eye screening camp for poor patients of Aurangabad Block. Our optometrist. Mr. Rajesh Kumar and Mr. Jamshed Alam conducted screening of the 91 patients and provided medicines and power glasses free of cost and selected 22 cataract patients admitted and brought DORD Eye Hospital by hospital bus for cataract surgery. Next day on 13<sup>th</sup> October, our ophthalmologist operated their eye and removed cataract.

41 business owners and 121 local persons from Aurangabad town participated in this advocacy campaign. We highlighted our presentation about cause of blindness, prevention measures and how to protect their eyes from unavoidable blindness. DM and CS did not participated due to on Day of JANTA DARBAR.



### Walk and Rallies:

DORD organised walks and public rallies from Hotel Amit to Ramesh Chowck and thereafter went upto Hotel Shalimar on Old G.T.Road, in the crowded market. Promotional material we used handbills and banners. 102 persons participated in this awareness campaign.

### World Sight Day Challenges and Sightsavers support to DORD:

Dr. Zahid Hussain, Director, DORD and our Ophthalmologist Dr. Saroj Kumar highlighted and shared challenges we are facing right now and shared about cause of blindness and vision impairment. They shared about Sightsavers support since last 3-4 years to DORD Eye Hospital for Aurangabad district. Shared and highlighted activities done with kind generous support from Sightsavers.

### Musical concert on Blindness:

DORD IEC Team with 8 Members directing by Mr. Kapileshwar Singh performed Drama and two songs written by Mr. Jitendra Singh performed in front of the audience.

### Printing and Electronic Media Coverage:

DORD IEC Team with 8 Members; directing by Mr. Kapileshwar Singh performed Drama and two songs written by themselves with due importance of how eye is important, available services in govt. hospital and private hospital including DORD Hospital. They shared

All print media – Dainik Jagran, Hindi Hindustan, Prabhat Khabar and electronic media representative participated and covered on the front page in Aurangabad addition.

**We highlighted our eye care services and Sightsavers support in Aurangabad district. We**



**shared detailed data about OPD and IPD services in this district.**



LAICO a unit of Aravind Eye Care System, Madura, India is supporting technical

assistance as well as training to our hospital staff.

We performed 200 cataract surgeries in Aurangabad and Patna districts with help of HelpAge India.





**Beneficiary Details: CASE STUDY-1**

Name : **Mr. Girija Shah**  
Age : 80 years  
Address : S/o Mr. Sakal Shah  
Village – Dehri, P.O +P.S - Kaltanchak  
Block – Punpun, District - Patna (Bihar)  
**Surgery – LE Eye Date:- 19.02.2018**

**Brief Description:**

Girija Shah is an 80-year-old man who belongs to the marginalized society and lives with his wife and son. He was running a small tea shop for livelihood in the vicinity of his native village of Kalyanchak. He was the only earning member of his family.

About two years ago, Girija felt his eyesight start diminishing with cataract that further hindered his day to day work. In the meantime his neighbour informed him about the free eye screening camp and sponsored cataract surgeries, organized by HelpAge India at DORD Hospital, Daudnagar, Aurangabad. His son took him to the camp for check-up which is done on 18<sup>th</sup> February, 2018 where he was found fit for surgery. On 19<sup>th</sup> February, 2018 an IOL implant surgery was performed on his left eye. Next day he was discharged with necessary medication and pair of protective sunglasses.



After follow-up examination, he was found to have recovered good vision in his operated eye and ready to catch-up with his day-to-day work. He said, “It is almost magic, I could run my tea shop without stumbling”. He was very thankful to HelpAge India and DORD hospital team.

**Beneficiary Details: CASE STUDY-2**

Name : **Mrs. Sakina Khatoon**  
W/o : Md. Abdul Qayum  
Age : 63 years  
Address : Village + Panchayat - Bel  
Block – Obra, District – Aurangabad (Bihar)  
**Surgery – LE Eye Date:- 12.02.2018**

**Brief Description:**

Sakina is a 63-year-old poor woman who belongs to the minority community and marginalized section of society. She lives with her husband and son who is an agricultural laborer. She is a housewife and has a lot of household work, or to look after the child. But for last year, an advancing age added with the felt her eyesight start diminishing with cataract that further hindered her daily chores.

Though this was quite painful for her, there seemed no way out as they could barely meet the cost of cataract surgery. Meanwhile she heard a public announcement about the free sponsored cataract surgeries, organized by HelpAge India at DORD Hospital, Daudnagar, Aurangabad. Her son took her to the hospital for registration and check-up on 11<sup>th</sup> February, 2018, where she was found fit for surgery. On 12<sup>th</sup> February, 2018 an IOL implant surgery was performed on her left eye. Next day she was discharged with necessary medication and pair of protective sunglasses. She was called to the hospital after a week for follow-up examination and was found with good vision. She could not believe the drastic improvement in her operated eye. She is very grateful to the HelpAge India and DORD team and says, “Allah has sent (angels), who have returned my eyesight. She



is able to day to day work as well as participate in village activities.

Give India, Mumbai recognized the elderly as an extremely useful resource & engaged in relief of the poor through providing education, medical relief, prosthetics & environmental preservation.

#### Nutritional Rehabilitation Centre (NRC) at Sasaram (Rohtas)

Our nutritional rehabilitation centre at Sasaram in Rohtas district reduced severe & acute malnutrition rate in child group aged 6 months to 5 years. We enabled sustainable, holistic health services by imparting training to Anganwadi workers on health & social issues. NRC provides residential medical treatment along with special



feeding and care till the child's physical condition is stabilized. 264 SAM children were rehabilitated, wherein food, staying, and treatment facilities were provided.

We also provided supplementary nutritional support additionally to 16 SAM children with help of Give India.



#### Modern Education to Excluded Community in DORD School:



Our DORD School in the light of Sachar committee's recommendations. It has an honour for us to be one of the recipients of the Hewlett Packard (HP) - Education Innovation Fund for India (EIFI) award. Gratis education, self-reflection, free textbooks, educational clusters, meritorious fellowships &



sustainability through a fee-based curriculum which has resulted in scholastic success. Besides, our DORD School provided quality modern education free of cost to non-literates, dropouts & poor Muslim girls.

Our DORD School has the following features with a view to realizing the concept of quality education:

- ❖ Focused on the practical skills of teaching & logical thinking.
- ❖ Conducted meetings between management, staff, parents & students.
- ❖ Improved management methods of the school according to feedback & results of the discussions on developmental issues.
- ❖ Integrated special educational needs into the regular system.
- ❖ Supported the students individually who were in danger of dropping out.
- ❖ Exchanged examples of best practices from different schools.
- ❖ Developed indicators of societal results.
- ❖ Promote personal development & learning for life;
- ❖ Developed thinking & enquiring minds with a spirit of curiosity;
- ❖ Try to be flexible, adaptable & open to the opportunities, responsibilities & experiences of complex modern era;
- ❖ Recognize children's capabilities & maximize their individual potential in all areas of curriculum;
- ❖ Enrich programmes for extra-curricular activities;
- ❖ Adopted an innovative teaching & an investigative approach to learning; & learn partnership between school, home & the local community.

Presently, 72 muslim girls are taking education with the paid students in the same class room.



Almost, 250 paid students studying in the DORD School. Hostel facilities are providing to 22 students in separate and secured premises. We arrange extra curriculum activities for them. Our focus stands for Quality Education and it shows our sustainability and commitment for excluded community.

### **Protecting Children's Rights and Rehabilitating of Destitute Children:**

We have been running an Open Shelter and 2 Children's Homes & a CHILDLINE 1098 which carried the following philosophy:

- ❖ Integrated child development as an integral part of community development;
- ❖ Societal transformation at the grassroots level;
- ❖ Maintaining the deprived & poor children; &
- ❖ Empowering CBOs, PRIs & other voluntary groups.

The details of the project are as under:







DORD runs 25 bedded Open Shelter in Patna. We identified needy children & protected their rights & rehabilitation. Open Shelter is supported by State Child Protection Society (SCPS), Bihar govt. DORD runs 50 bedded children's home in Gaya & Dehri-On-Sone (Rohtas district). We could protect

deprived children from the adverse situation of risk, abuse & vulnerability, protected them from all kinds of harm or harmful situation & brought them back into a safety net by receiving necessary assistance in a residential child-friendly environment. Child protection was integrally linked to other rights of children.



Street/marginalized children could enjoy timely, adequate & nutritious meals every day.

DORD have started running a CHILDLINE 1098 at Aurangabad in

the current financial year. It is a national initiative for child protection under the Ministry of Women & Child Development, Govt. of India. We could establish a crucial link with children & their different needs. We acted as a one-point contact which facilitated instant



access to support, advice & intervene actively. We at CHILDLINE believed that a helpline to be successful & effective in reaching out to the thousands of children deprived of their childhood. We called them children without childhood. We always felt a need to work in a partnership framework, because no helpline could operate in isolation which led to a feeling of joint ownership towards the model of our CHILDLINE. We preferred to share our vision, mission & success of our model. Our CHILDLINE stood for a friendly "didi" or a sympathetic "bhaiya" who were supposed to be always there for vulnerable children 24 hours a day & 365 days in a year. Our project included street children,

child labourers, domestic servants/maid servants, children of commercial sex workers, child victims of flash trade & child trafficking, abandoned children, mentally challenged children, conflict or disaster affected children, political child refugees & children from crisis-ridden families. DORD's personnel have a good sense of self-awareness, a sound moral compass & necessary skills/competencies & owning the challenges of the future. We tried to develop children as confident persons, self-directed learners, active contributors to the society & decision makers. We tried to get grassroots information related to child protection before actual initiation of the project. Such information helped us to plan our future initiatives for the actualization of child rights & child protection.

Finally, we were able to restore and rehabilitated 365 needy children in our Patna, Gaya, Rohtas and Aurangabad Centres.









## DORD Anganwadi Training Centre, (Daudnagar) Aurangabad

DORD's Anganwadi Training Centre, Daudnagar Trained 1,369 Anganwadi workers & helpers which helped to impact the plight of destitute children & neglected women. These training helped to increase the number of pre & post-natal care beneficiaries. Motivating women for institutional delivery, bringing children/infants to clinics for immunization, encouraging Feeding Process, providing first aid, keeping demographic records & maintaining village sanitation.





### **Women Leading Change supporting Elected Representatives for FP/RH Services:**

Our PAHEL Women Leading Change Project Involved supporting Elected Women Representative (EWRs) who were supposed to act as health advocates in their respective operational areas with a view to delivering quality FP/RH services. Altogether 320 EWRs were trained across 35 Gram Panchayats Daudnagar & Obra blocks of Aurangabad district to integrate ARSH issues in the Panchayat system. PAHEL was supported by Centre for catalyzing change (erstwhile CEDPA), New Delhi. The following activities were carried out in our operational areas:

1. Preparation of detailed database of elected representatives(ERs)
2. Capacity building of newly elected panchayat representatives
3. Ensuring sustainability & scale through engaging elected male representatives(EMRs)
4. Supporting ERs in using Mshakti /IVRS
5. Organizing cluster level meetings
6. Supporting ERs in organizing Ward Sabha & Gram Sabha
7. Supporting ERs in activating public health, FW & Village Sanitation Committee
8. Supporting ERs for activating Rogi Kalyan Samiti
9. Outreach to MPs & MLAs building rapport with district and block level officials
10. Supporting ERs for registering complaints regarding health services at Lok Janshikayat Kendra and
11. Supporting ERs in approaching to the health grievance redressal medical advice.

